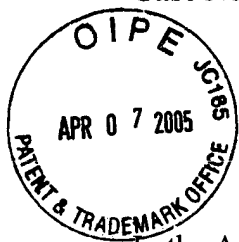


OH-08-05

3713

Case No. 13253US01

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CERTIFICATE OF MAILING

EV 164037876 US

In the Application of:

MICHAEL H. D'AMICO et al.

Serial No.: 09/982,244

Filed: October 17, 2001

For: GAMING SYSTEM CUSTOMER
SERVICE TECHNIQUES

Examiner: Julie K. Brockett

Group Art Unit: 3713

Confirmation No.: 7628

I hereby certify that this correspondence and all correspondence referenced herein are being deposited with the United States Postal Service as Express Mail in an envelope addressed to Mail Stop: Amendment, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450 on April 7, 2005.

By:

Lawrence M. Jarvis
Reg. No. 27,341

PETITION FOR THREE MONTH EXTENSION OF TIME

Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicant requests a three-month extension of time under 37 C.F.R. § 1.136(a) to respond to the non-final Office Action mailed October 7, 2004. The initial period for response expired January 7, 2005. By this extension, the period for response is now April 7, 2005.

04/11/2005 AWONDAF1 00000014 09982244

01 FC:1253

1020.00 DP

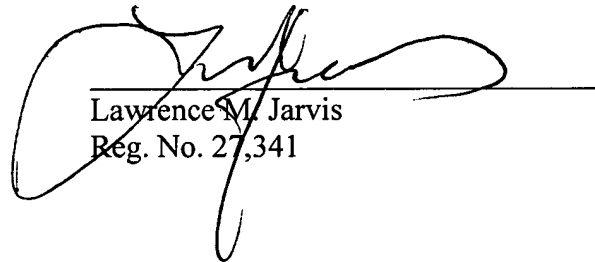
Case No. 13253US01

PATENT

The petition fee (37 C.F.R. § 1.17), which is enclosed, is believed to be \$1,020.00 for a three (3) month extension for a large entity.

Respectfully submitted,
McAndrews, Held & Malloy, Ltd.

Date: April 7, 2005



Lawrence M. Jarvis
Reg. No. 27,341

McAndrews, Held & Malloy, Ltd.
500 W. Madison Street, 34th Floor
Chicago, Illinois 60661
(312) 775-8000 (Telephone)
(312) 775-8100 (Facsimile)